**Subject:** Sonlight F Roll-Out: We Don’t Want a Failing Grade!

Dear {FIRSTNAME/Friend},

Two days after we sent out the revised Sonlight F schedule, we realized that some pages—nine, to be precise—didn’t print correctly. **Two or three paragraphs** were lopped off from the final notes pages on **Weeks 1, 12, 22** and **34,** and **the last two-sided page of notes** for each of **Weeks 4** and **6 through 9** were **completely missing.**

To say we were dismayed when we discovered these errors would be an understatement.

We have never rolled out a new program with such a cascade of errors before, and we are looking at all our systems to ensure, to the best of our ability, that no Sonlight customer ever has to experience something like this again.

Meanwhile, however, we want to make sure you have the pages you need in the condition you need them! **You can download corrected PDFs** [**here**](http://www.sonlight.com/attachments/2016-HBLF-Update/FCG%20Correction%20(8.25.16).pdf)**.** But **we plan to send you physical printed copies early next week**.

We realize that replacing these pages in your Instructor’s Guide will be one more inconvenience for you—icing on a cake of errors we never wanted to serve you.

**Because of the *in*convenience we have caused you this year, may we provide you a bit of *extra* convenience next year?**

As soon as I press “Send” on this email, I have asked our IT staff to place a special notice in your shopping cart that will ensure we provide you with **one** [**Instructor’s Guide Assembly**](http://www.sonlight.com/IGA.html) **FREE** sometime in the next year—whenever you order your next set of IGs . . . until September 30, 2017. (That’s a service for which we normally charge $40.)

And now, speaking of Sonlight F, itself, I would like you to know that our staff at Sonlight regularly pray for you and your children. This year, as you use Sonlight F, we pray that, as you learn about and pray for the peoples in the Eastern Hemisphere—so many who desperately need God’s Words of Life—*your prayers and activities will change the world*.

I hope you are as excited as we are to think about that prospect!

Finally, as always, I want you to know that, as you work through this year, if you find any additional ways we can support or pray for you, we want you to reach out to us at [www.sonlight.com/advisors](http://www.sonlight.com/advisors).

Thank you for being part of the Sonlight family.

Warmly,

Amy

John and Sarita’s oldest daughter

Second-generation Sonlighter

Homeschooling mom to five

P.S. I ordered the new F program myself in April, and had one of my older sons work through it over the summer. It is such a good program! You’re going to have a great year!